



October 15, 2009

**Electrical Industry
Insurance Benefit
Trust Fund of Alberta**

#200, 4224-93 Street
Edmonton, Alberta
Canada T6E 5P5

Telephone
(780) 465-2882

Toll Free
1-800-268-3649

Facsimile
(780) 465-0808

TO: All Eligible Participants and Contributing Employers

The Board of Trustees wish to announce that effective November 1, 2009 Human Solutions Canada Inc. will be the new provider of the Family Assistance Program Benefit offered under the Electrical Industry Insurance Benefit Trust Fund of Alberta.

The Plan Member's and Dependent's Family Assistance Program is a voluntary, bilingual and confidential, short-term counseling and advisory service that is available 24 hours a day, 7 days a week to help address a variety of personal, family and life-style issues.

To access the program, please call:

Human Solutions Canada Inc.

Toll Free English: 1-800-663-1142

Numero sans frais – en francais: 1-866-398-9505

TTY (Hearing Assistance): 1-888-384-1152

International (call collect): 604-689-1717

The attached brochure provides you with further details about the services offered by Human Solutions.

Sincerely,

**ELECTRICAL INDUSTRY INSURANCE BENEFIT
TRUST FUND OF ALBERTA**

BOARD OF TRUSTEES